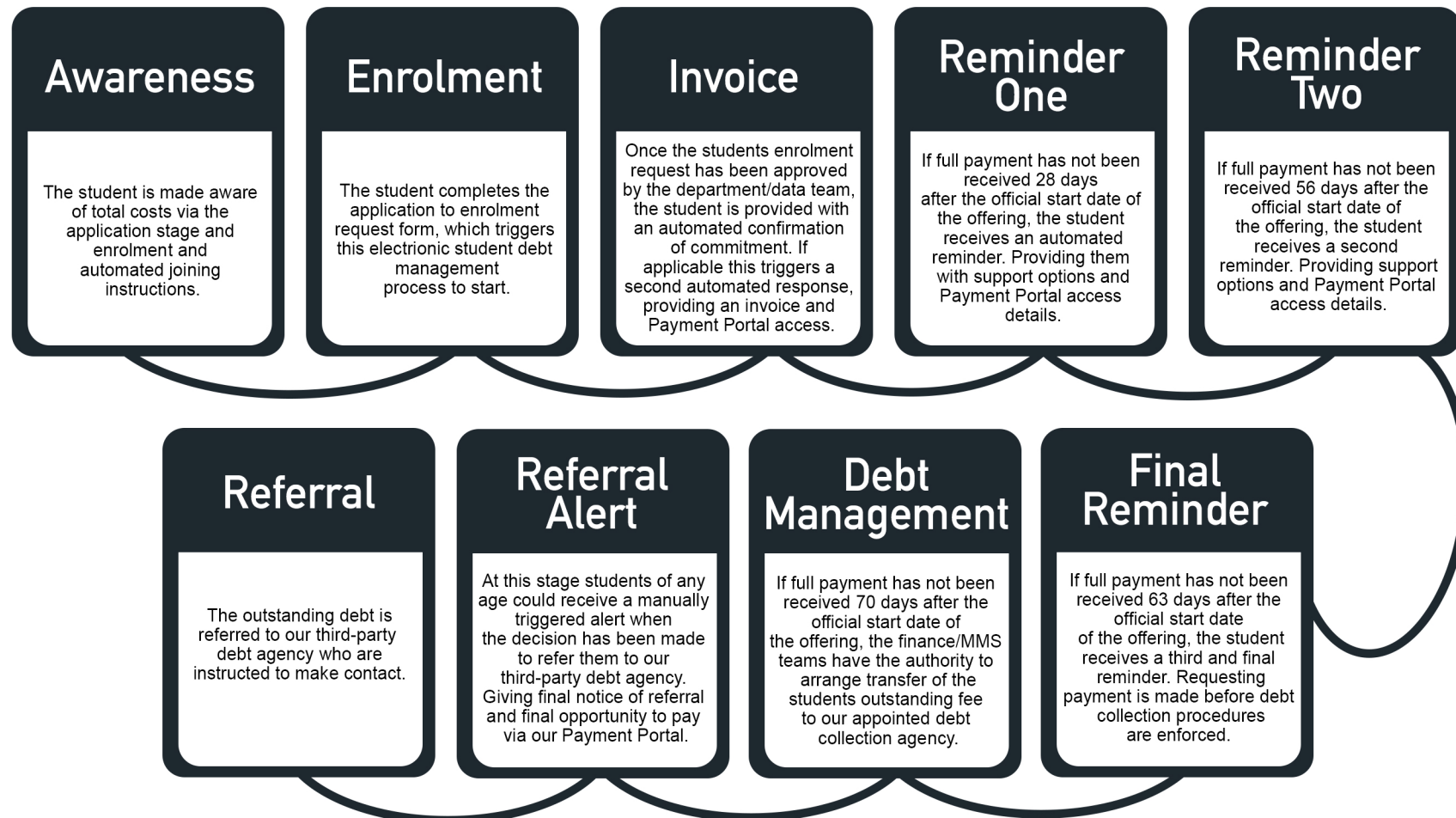


The below shows the main overarching electronic communication process flow in place for full-time students with an outstanding fee source that is payable.



- If the student meets the Advanced Learner Loan eligibility criteria they will also receive the Advanced Learner Loan Funding Letter.
- If the student is 16 or 17 at the time of communication parent(s)/guardian(s) will also receive invoice and reminders if contact details are held within ProSolution and the student has given us right to contact.
- If the student has made an entitlement/ waiver/loan application which remains unprocessed/pending after the Reminder two step the learners automated comms pauses.
- If the learners debt is labelled as Advanced Learner Loan or Employer debt then the above process is paused after the Invoice step.

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