



South Gloucestershire  
and Stroud College

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### **ENROLMENT – Frequently Asked Questions**

#### **How can I find out more about induction and enrolment?**

Please visit the webpage below – it is very important you read all information!

[www.sgscol.ac.uk/induction-and-enrolment](http://www.sgscol.ac.uk/induction-and-enrolment)

#### **Where can I find out details of additional materials / kit I need for my course?**

Please visit the webpage below:

[www.sgscol.ac.uk/induction-and-enrolment](http://www.sgscol.ac.uk/induction-and-enrolment)

#### **What do I need to bring with me?**

On your first day you **must please** bring in:

- your GCSE results slips/certificates and any other relevant qualifications - **you cannot enrol onto your course without these**
- pen and paper
- details of an emergency contact including their phone number and email address
- any other certificates or information about your previous studies that you feel will be of use on the day.

#### **What do I need to do?**

You need to attend on the day and time outlined within your joining instructions email / letter to complete your enrolment onsite with your tutor.

#### **When is my first day in college?**

Your first day in college can be found on your joining instructions which will be sent to you early August – these can also be found on our website at [Induction and Enrolment \(sgscol.ac.uk\)](https://www.sgscol.ac.uk)

### **How long do I need to be onsite on my enrolment day?**

You will be onsite for 2-3 hours.

### **What if I cannot attend the onsite enrolment day?**

Please contact [info@sgscol.ac.uk](mailto:info@sgscol.ac.uk) and let us know when you can attend and we will put you in touch with a tutor from your course of study who will arrange a convenient time for you to enrol.

### **What if I don't get the GCSE grades required for my programme of study?**

Please do not worry if you do not achieve your expected examination grades; we will be able to support you with options in your chosen area of study, alongside any resits that you may need to take. Please email us at [info@sgscol.ac.uk](mailto:info@sgscol.ac.uk) and a member of the SGS team will be in touch to help.

### **When do I get my photo ID card?**

You will have an opportunity for your photo to be taken in college at your onsite enrolment day and receive a student ID card.

### **How do I get financial support?**

If you are worried about affording the equipment that you need to purchase for your course, or the day-to-day costs involved in studying at SGS College, then please visit the MMS webpage [www.sgscol.ac.uk/mms](https://www.sgscol.ac.uk/mms) to find out more about the various financial support schemes we offer. If after viewing the MMS webpage you have any questions or need support, please contact the MMS team by emailing your queries/requests to [mms@sgscol.ac.uk](mailto:mms@sgscol.ac.uk)

### **Can you provide travel details to SGS College?**

Please visit the webpage below:

[www.sgscol.ac.uk/findus](https://www.sgscol.ac.uk/findus)

**What if I still have questions about my application or need to update my address, email or phone number?**

Please contact Admissions at [Admissions@sgscol.ac.uk](mailto:Admissions@sgscol.ac.uk) to provide these updates or discuss your application.

**If I no longer wish to enrol who should I contact?**

Please contact Admissions with your withdrawal information  
[Admissions@sgscol.ac.uk](mailto:Admissions@sgscol.ac.uk)

**When do I get my timetable?**

Timetables will be provided by w/c 4 September. If you haven't had one by this point, please raise with your tutor.

**Can I have the term time dates?**

Please follow this link to see the term dates for 23/24 [Term Dates \(sgscol.ac.uk\)](https://sgscol.ac.uk/term-dates)

**I have not received my joining instructions, what should I do?**

Please contact [Admissions@sgscol.ac.uk](mailto:Admissions@sgscol.ac.uk) we will be able to check your email address and send these straight to you.